



NEW SERVICE INFORMATION

Please visit VBMU.ORG for more information, Alert notification sign up, and general frequently asked questions.

First month bill will include a onetime service charge of **\$20.00 (VBMU) \$37.50 (Oak Grove)**

VBMU deposit will be applied to the account after the bill has been paid twelve (12) consecutive months without any late charges, **Oak Grove** deposit will be refunded after your final bill

To avoid late charges, your bill should be paid before closing time on the due date (Due dates occurring on weekends or holidays will be extended until the next business day):

5th _____ 12th _____ 19th _____ 26th _____

PAYMENTS

IN PERSON: 2806 Bryan Road

MAIL: P.O. Drawer 1269 Van Buren, AR 72957

DROP BOX located at **2806 Bryan Road: DO NOT PLACE CASH IN BOXES**

Payments left in boxes before 8:00 AM will be posted that day

Payments left in boxes after 8:00 AM will be posted the next business day

BANK DRAFT: Request or download and complete an application form

ONLINE/TELEPHONE DEBIT OR CREDIT CARD: vbmu.org

BANKING ONLINE BILLPAY: Consult with your bank, payments may take up to ten (10) days to be processed and mailed

Visit vbmu.org/bill-payment for more information regarding payment methods.

Garbage and recycle collection service is included on all single family residential customers inside the Van Buren City Limits, Garbage and recycle should be at the curb by 7:00 AM on collection day. If you would like to participate in the recycling program call Waste Management at 1-800-607-9509 to obtain a recycle bin. Garbage Collection Day for your area is:

MONDAY _____ TUESDAY __ WEDNESDAY _____ THURSDAY _____ FRIDAY _____

Oak Grove Customers are responsible for hiring their own garbage collection service.

VERY IMPORTANT
PRE –WATER CONNECTION CHECK

ALWAYS make sure all faucets are closed before a department employee turns the water on at the meter.

Someone must be present before the water will be turned on.

If the water is turned on and a faucet or valve is open or there is a broken pipe, the possibility of property damage exists. VBMU is not responsible for damages.

Thank you for your cooperation, if you should have any questions please call 479-474-5067.

vbmu.org